



Job Opening – Field Engineer

Description

Aqueti is bringing to market revolutionary high-resolution video cameras for security and public safety applications. Named one of the Ten Best Startups in Durham, Aqueti boasts a relaxed but focused working environment that encourages creativity, innovation and teamwork. Our casual startup culture aside, we mean business. We hire the best and brightest in computing, electronic and optical engineering, design, sales and marketing.

We need a resourceful field engineer to support the installation of Aqueti systems at customer locations. These Linux-based systems consist of array cameras, servers, storage, networking, and associated software. You'll ensure that the right hardware and software gets delivered, installed, and configured properly. You'll help our resellers with site preparation and planning. Although our resellers are typically responsible for equipment installation, you'll be on hand or on call to troubleshoot configuration and interworking issues.

Since nobody at a startup does just one thing, you'll also be responsible for maintaining Aqueti's internal IT infrastructure. In this role, you'll support our corporate network (router, firewall, modem, switches, WLAN, VPN, remote access, telephony, audio/visual). You'll manage our server room, which houses the server and storage infrastructure for our development and support teams. Our employees are generally tech-savvy and self-sufficient, but they'll call upon you occasionally to help resolve thorny IT issues. And of course, you'll need to protect the environment with appropriate security measures. Last but not least, you'll maintain detailed documentation of our server and network topology, equipment, and configuration.

Your time will be split between Aqueti's Durham office and customer locations, with approximately 20-50% travel. Most of the time you'll work normal business hours, but some customer installations may take place during off-hours, including weekends.

Key Requirements

- Bachelor's degree in an IT-related field with at least one year of IT or technical support experience, or associate's degree with at least three years of relevant experience
- Knowledgeable in multiple OS platforms, including Windows and Linux



- Hands-on experience with enterprise network and security troubleshooting—including wired and wireless networking, PC and server virtualization, software installation & patching, malware and intrusion protection, backup systems
- Ability to push, pull, lift, or carry up to 40 pounds of equipment

Helpful but Not Required

- IT certifications such as those offered by Microsoft, Cisco, and ITIL
- Chinese language (Standard Mandarin) proficiency

Apply

Please submit resume and cover letter to indeedjobs.com/aqueti. Direct questions to jobs@aqueti.com.